



HOW ARE WE DOING?

Thank you for patronizing the Washington Trophy Center! We have been serving the Washington Metropolitan Area for **more than 30 years** and are dedicated to providing continued personal and outstanding customer service. We would be grateful if you could take a few moments of your time to answer the following questions.

1. How did you hear about us?

Yellow Pages Internet Referral Walk In Other _____

2. How long have you done business with us?

New Customer < 1 year 1 to 3 years > 3 years

3. Would you refer others to our store?

Yes No

4. How would you grade our shop as far as:

Customer Service	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Employee Helpfulness	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Professionalism	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Store Presentation	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Quality of Work	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor
Promptness of Job Completion	<input type="checkbox"/> Excellent	<input type="checkbox"/> Good	<input type="checkbox"/> Average	<input type="checkbox"/> Poor

5. If you could, in any way, change something about our store, what would it be?

6. On a scale from 1 to 10 (1 being the lowest and 10 the highest), how would you rate us overall? _____

7. If you would like to, give us your name and/or your company's name. _____

Thank you very much for your assistance! Any additional comments, questions, etc. can be sent to Alan Tash by email at mail@washingtontrophy.com.

Please fax to: (202) 363-5232
Or mail to: 4906 Wisconsin Avenue, NW
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Thank you for your business.